



FOR IMMEDIATE RELEASE

Electronic Tracking Not Available for “L” Packages

KINGSTON, March 11:

The Post and Telecommunications Department would like to advise its valued customers, that electronic tracking is not available for items beginning with a “L” or “LC” tracking numbers being sent from the United States via the United States Postal Service (USPS).

The Customs form to which this tracking number is attached, is for the purposes of USPS only. Once these items enter the Jamaica Post Administration they will be processed as ordinary mail.

Electronic tracking is only available for items beginning with an “E” or “EE” tracking number, signifying Express Mail, “R” or “RR” signifying Registered Mail and “C” or “CP” signifying Parcels.

The Post and Telecommunications Department strongly advises that senders of mail from the United States ensure that items being sent to Jamaica begin with the above mentioned letters to enable electronic tracking once the item enters the Jamaica Post Administration.

Members of the public are invited to call our customer service line 922-9448, toll free 1-888-JAMPOST (1-888-526-7678) or email us at info@jamaicapost.gov.jm for further information.

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